

## Summary of Resident Survey

**10-24-2024**

151 total responses. The response numbers meet the tests of statistical validity.

- Attend regularly: 21% of 151 respondents said Yes.
- Don't attend regularly: 78% of 151 respondents said No.

<b>Enjoy Most About Council Meetings</b>	<b>Enjoy Least About Council Meetings</b>	<b>What changes would I recommend?</b>	<b>Why I Don't Attend Council Meetings:</b>
<ul style="list-style-type: none"> <li>● <b>Learning what's happening</b> (40%)</li> <li>● <b>Reports from administration</b> (34%)</li> <li>● <b>Zoom access</b> (12%)</li> <li>● <b>Spotlighting particular activities &amp; volunteers</b> (9%)</li> </ul>	<ul style="list-style-type: none"> <li>● <b>Dealing with bureaucratic issues; descriptive summaries of reports; talking w/o clear purpose</b> (52%)</li> <li>● <b>Set-up &amp; structure of meetings</b> (19%) (i.e., can't see heads of speakers; meetings too long; too much focus on routine business).</li> </ul>	<ul style="list-style-type: none"> <li>● <b>Keep things as is</b> (18%)</li> <li>● <b>Better prior notice and agenda info</b> (13%)</li> <li>● <b>Change meeting format/time</b> (9%) (i.e., quarterly meetings; later in the day; move bureaucratic issues to end).</li> <li>● <b>The Council is not an effective advocate for residents; conflict averse</b> (7%)</li> <li>● <b>Don't know the roles of Councilors and officers</b> (6%)</li> </ul>	<ul style="list-style-type: none"> <li>● <b>Other priorities or inconvenient</b> (31%)</li> <li>● <b>Council not dealing with important or interesting issues</b> (15%)</li> <li>● <b>I am burned out on meetings</b> (10%)</li> <li>● <b>Poor audio/visual system</b> (10%)</li> <li>● <b>Inadequate communication/notice</b> (10%)</li> </ul>

### Summary: Potential Areas of Focus Highlighted in Survey Responses

1. **Communication.** Rethink existing Council communication processes, including technological issues.
2. **Meeting Structure and Processes.** Re-examine Council meeting structures and processes to better align with resident expectations and needs.
3. **Meeting Content.** Examine ways to use meeting content to educate residents on the role and function of the Council, including working collaboratively with the administration to resolve issues and improve resident services
4. **Issue Relevance:** Explore ways of identifying issues that residents would most like the Council to address.